## Home

The RACER Support Forum will not be migrated to the new SPOTdocs in February 2024. If you would like to save any of this documentation for your own use, please use the "Export to PDF" or "Export to Word" functions.

Here you can look for answers, ask questions and share ideas with others using RACER. The forum is meant to supplement the VDX Users mailing list .

For direct questions to SPOT staff, please use our support email: racer-support@scholarsportal.info

## Recently Updated

Jan 30, 2024 • updated by Sabina Pagotto • view change Suspending a location Dec 22, 2020 • updated by Amy Greenberg • view change Patrons viewing requests Dec 22, 2020 • updated by Amy Greenberg • view change Location search for rota Dec 22, 2020 • updated by Amy Greenberg • view change How does RACER identify duplicate requests? Dec 22, 2020 • updated by Amy Greenberg • view change How can I see the date on which my user submitted a request? Dec 22, 2020 • updated by Amy Greenberg • view change **Finding Patron Notes** Dec 22, 2020 • updated by Amy Greenberg • view change Error Message "Invalid Service Level" Dec 22, 2020 • updated by Amy Greenberg • view change Error Message "CreateILLMessageHeader failed to create a component of the header"

Dec 22, 2020 • updated by Amy Greenberg • view change Due Dates in RACER Dec 22, 2020 • updated by Amy Greenberg • view change