

# How does RACER identify duplicate requests?

DocFind-Requester compares the following fields in the original request and the new request:

## Monographs

- Title
- Author
- Page Numbers

## Serials

- Title
- Article Title
- Article Author
- Volume/Issue (normalised)
- Page Numbers

DocFind-Requester considers the request to be a duplicate if:

- **all** relevant fields in the two requests match
- the user (based on Client ID) is the same
- the original request is not Complete

If the new request is flagged as a duplicate it will not be auto-mediated; rather it will go to Idle / Check Manual with a message in the Log Messages about the possible duplication:

<input type="checkbox"/> <a href="#">Log Messages</a>		
Date	Description	Message
10 Dec 2014 17:32	Validation	This request may be a duplicate of request no: 8116483